



TEAM HANDBOOK

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VELKOMMEN TIL OSLO 2017!

Dear Teams,

On behalf of the Homeless World Cup Foundation, I'd like to warmly welcome you to Oslo and the 15th edition of the Homeless World Cup.

Together with our partner and the event's host, the Salvation Army in Norway, we have a great week of sporting competition, festivities, local hospitality and international friendship planned for you and your team.

This year we are delighted to have more women's teams participating than ever before, reflecting the growth and development of programmes specifically for women around the world. We will also be awarding a brand new trophy for winners of the Women's Tournament. The exciting design has had input from former women players and features casts of their hands. It is fantastic that the Women's trophy is now of equal stature to the Men's.

Our international referees this year include 3 more former players, joining the 3 who are already a firm part of the referee squad, while the local Norwegian referees consists of many former players. I hope you'll join me in wishing all the referees a successful tournament.

Thank you for all your hard work year-round, running your programme and helping people who are homeless to change their own lives. Each of you does this in a slightly different way, but what you all have in common is using football as hook, and a passion and desire to help people who are homeless.

Have a great tournament and good luck!

Ryan Mackie, Homeless World Cup Foundation



Dear Teams,

On behalf of the Salvation Army in Norway, it is a great privilege for me to welcome you all to Oslo. We have been looking forward to this week for a very long time and are honoured to be hosting the 15th edition of the Homeless World Cup.

We trust this will be a magnificent experience for you as well as for the public cheering you on. Our staff and volunteers have, and will continually, put in a lot of hard work to make your visit to Oslo something to remember. Oslo is a friendly city with the fjord, parks and large forests. We recommend you take time to see more than football at Rådhusplassen.

I hope you have a wonderful week and make many new friends from all over the world.

I look forward to seeing you at Rådhusplassen!

God bless

William Cochrane

The Salvation Army - Norway, Iceland and the Faeros Territory

1. Oslo and Norway

1.1 Culture

Norway is a Scandinavian country encompassing mountains, glaciers and deep coastal fjords. Oslo, the capital, is a city of green spaces and museums. Close proximity to the forests and the fjord make Oslo a city that is well in touch with nature. Sporting possibilities abound, and Oslo is also a great city to explore on foot.

1.2 Language

Norwegian is spoken in Norway. However, like in many countries there are lots of wonderfully different dialects and accents. Many Norwegians also speak English, but here are some Norwegian phrases to get started

Hei	Hello	Jeg heter...	My name is...
Ha det	Goodbye	Unnskyld	Excuse me
Ja	Yes	Mål!	Goal!
Nei	No	Venn	Friend
Vær så god!	You're welcome	Heia!	Go go go! (cheering)
(Tusen) Takk	Thank you (very much)	Ballen er i fjorden, kan du hente den?	My ball is in the fjord, can you help me?

1.3 Currency

The currency is the Norwegian Krone (kr/NOK). Please make sure you bring some Kroner for your team(s). The most common and easiest method of payment is debit or credit card. Alternatively, you can exchange money at the airport upon arrival or use an ATM.

1.4 Climate

Oslo has a temperate climate for its latitude, but you should be prepared for a variety of weather. Make sure you bring warm and waterproof layers for cold and wet weather conditions as well as sunscreen and light clothing for warm weather.

August - September

Average temperatures: 12-16°C

Min. temperature: 6°C

Max. temperature: 22°C

1.5 Drinking Water

Tap water is safe to drink unless explicitly stated otherwise. You will be supplied with water bottles that can be refilled in the accommodation and tournament sites.

1.6 Electricity

Electrical sockets for charging devices will be available at the accommodation sites, but not on the competition venue at Rådhusplassen. Norway uses the Europlug (Type C & F), which has two round prongs. Electricity is supplied at 220v and you may need an adapter to charge your devices.



2. Event Schedule

See Appendix 5 for a complete event and tournament schedule.

2.1 Tournament Calendar

Please take note of these key dates for the tournament:

Day 0	Mon 28 Aug	Arrivals Day	Check-in Accreditation 19:00 Welcoming Reception (City Hall)
Day 1	Tue 29 Aug	OSLO 2017 HOMELESS WORLD CUP Tournament Play	13:00 Opening Parade (Assemble at Central Station) 15:30 Kick Off
Day 2	Wed 30 Aug		
Day 3	Thu 31 Aug		UEFA Respect Day 9:00-16:00 HiOA Conference
Day 4	Fri 01 Sep		Half Day - BBQ and outdoor activities
Day 5	Sat 02 Sep		10:00-10.45 Manager Training Workshop (Meeting Room)
Day 6	Sun 03 Sep		10:00-10.45 Manager Training Workshop (Meeting Room)
Day 7	Mon 04 Sep		
Day 8	Tue 05 Sep		Finals Prizegiving Closing Party
Day 9	Wed 06 Sep		Departures Day

2.2 Opening and Closing Ceremonies

Welcoming Reception

There will be a Welcoming Reception at 19.00 in the City Hall for all teams. Please note that this is a ticketed event, Team Managers will collect tickets during accreditation which must be presented upon entry into the City Hall. The Welcoming Reception is hosted by the City of Oslo, and the Mayor will give the welcoming address.

Opening Ceremony

The Opening Ceremony will involve a parade, which all teams will participate in. The parade will involve a 20 minute walk from Oslo Central Station to the competition venue at Rådhusplassen. Teams will assemble at Oslo Central Station at 13.00. A short ceremony will be held before the first game kicks off at 15.30.

Teams are invited to wear their team kits or national dress for the parade. Teams should ensure that they have their kit and equipment with them or stored at the venue.

Her Royal Highness The Crown Princess of Norway Mette-Marit will officially open the Oslo 2017 Homeless World Cup.

2.3 Prizegiving

FifPro Award

In the spirit of the Homeless World Cup an award will be granted every day of the competition to recognise Fairplay. This award is sponsored by FifPro, the global Players Union. Referees can nominate a player who has shown particularly good sportsmanship on the pitch. The award will be presented the following day.

Homeless World Cup Award Ceremony

Trophy award ceremonies will take place on the last day, following the final match of each trophy competition.

2.4 Leisure and Cultural Programme

A range of cultural and leisure opportunities have been organised. Although spaces are limited, teams are encouraged to participate in as many of these activities as possible. More details will be provided upon arrival.

Half Day: Friday 1 September

On the 'Half Day' all teams will participate in a variety of activities that will take place in Sognsvann. These activities will take place outdoors and in a forest, so please dress appropriately (ie. outdoor shoes and an extra jumper)

Cultural Programme

Further activities have been organised for throughout the week. Teams can sign up for the following activities in the morning once they have identified when they are playing:

ACTIVITY	AVAILABILITY	WHERE TO REGISTER
Boat trip on the Oslo Fjord (1.5h)	11.00 - 19.30 30 Aug - 4 Sep	Information Tent
Museum Pass	09.00 - 17.00 30 Aug - 4 Sep	Team Guide
Guided cultural workshops and activities	11.00 - 19.30 30 Aug - 4 Sep	Ergotherapy Tent

2.5 Partner Development

The following sessions have been arranged for all team management to attend to support the impact and development of your street football programme. Further details will be available upon arrival.

HiOA Conference: 'Being Marginalised - Opening Doors to Participation'

9:00-16:15, Day 3 (31. August)

A series of sessions including speakers, discussions and panels on various topics will be hosted at the college focusing on making sport accessible to people experiencing homelessness or marginalisation. The afternoon sessions will be in English. Please visit the webpage for more information and to register:

<http://www.hioa.no/Hva-skjer/Being-marginalized-opening-doors-to-participation>

Multi-risk brief intervention training programme (Healthy Stadia)

10:00-10:45, Day 5 & 6 (2. and 3. September)

The 90 minute training programme will equip managers and coaches with knowledge, practical skills and confidence to promote and protect the health of homeless populations in their home settings.

iPass Meeting

Time tbc

Oslo 2017 is set to host the largest Women's competition of the Homeless World Cup so far. Come to find out about experienced and emerging women's programmes in the network and learn practical steps to developing your own programmes. Honey Thaljieh, founder of women's football in Palestine, will speak about her own experience of breaking barriers.

3. Competition

3.1 Competition Schedule

This year 48 men's teams and 24 women's teams have been invited to participate, with 480 games scheduled to take place during the tournament. Games will start later and finish later to take advantage of the light northern evenings.

	Tues 29 Aug	Wed 30 Aug	Thurs 31 Aug	Fri 01 Sep	Sat 02 Sep	Sun 03 Sep	Mon 04 Sep	Tues 05 Sep
Coaches' Meeting	n/a	09:00	09:00	n/a	09:00	09:00	09:00	n/a
Managers' Meeting	n/a	09:30	09:30	n/a	09:30	09:30	09:30	n/a
Notes	M: Stage 1 W: Stage 1	M: Stage 1 W: Stage 1	M: Stage 1 W: Stage 1	M: Stage 2 W: Stage 2	M: Stage 2 W: Stage 2	M: Stage 2 W: Stage 2	M: Qs/Ss W: Qs/Ss	M: Finals W: Finals
Start Play	15:30	11:00	11:00	16:00	11:00	11:00	11:00	10:00
End Play	21:05	19:40	19:40	20:40	19:40	19:40	19:40	19:40

Coaches and Managers' Meeting

It is imperative that all coaches and managers attend the morning meetings in order to receive match fixtures and for any important information or changes relevant to your teams and the event. Meetings will take place close to the tournament venue

Draw

The tournament draw takes place on Tuesday 15. August. The groups for the First Stage of the competition can be found on the Homeless World Cup website.

Match Fixtures

Fixtures will be distributed at the Coaches' and Managers' meeting every morning and will be published on the Homeless World Cup website.

Match Registration

Teams must register at the Registration Box 45 minutes before scheduled kick-off.

3.2 Rules

All teams must be prepared to play in the Homeless World Cup under the core principles of fair play and respect. All players and teams come from different walks of life and programmes within the Homeless World Cup network vary widely, so always maintain a considerate and respectful attitude on and off the pitch.

Make sure you are familiar and accustomed to the Homeless World Cup Street Soccer rules of play here or via Appendix 4: <https://www.homelessworldcup.org/tournament/tournament-rules/>

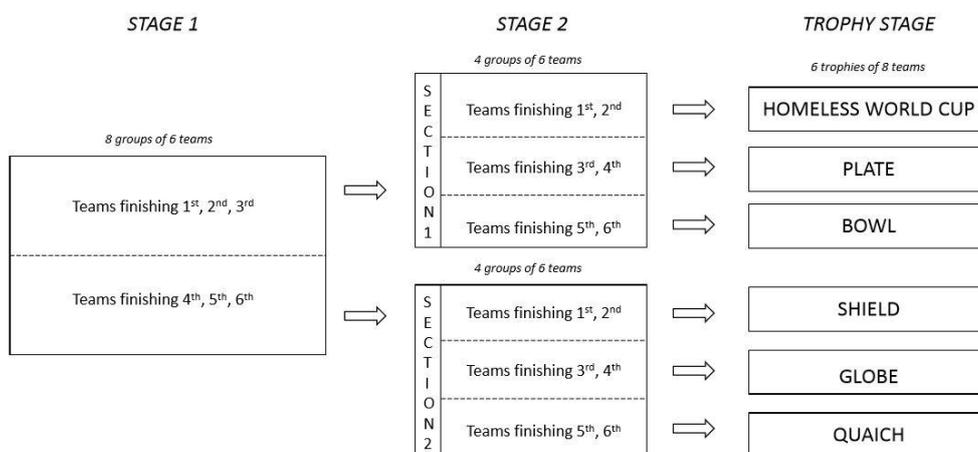
3.3 Player Eligibility

You will have been required to identify the criteria of eligibility for each player when registering the players for the tournament. All players participating in the Homeless World Cup must identify with these criteria and must be participating in the Homeless World Cup for the first time. These criteria can be found via the link above.

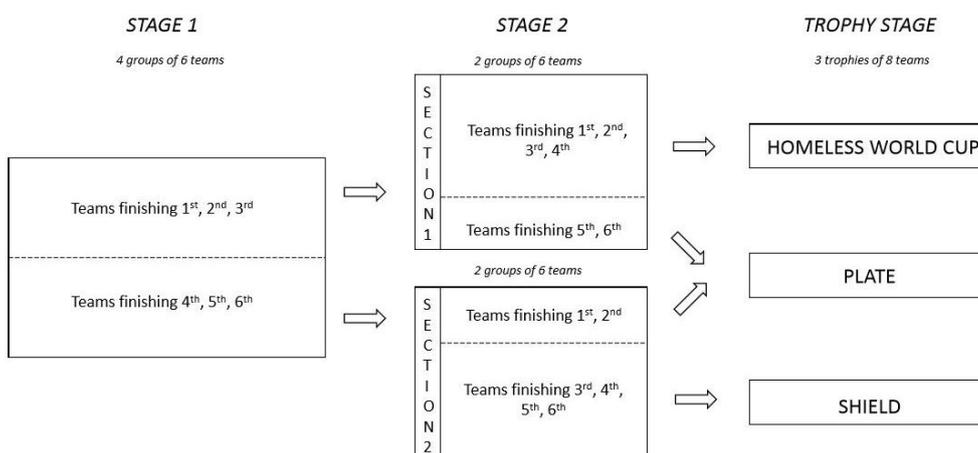
3.4 Competition Format

See below for a breakdown of the men's and women's competition. If you would like to see a full breakdown of the competition format please [click here](#).

HOMELESS WORLD CUP: MEN'S COMPETITION (48 TEAMS)



HOMELESS WORLD CUP: WOMEN'S COMPETITION (24 TEAMS)



Trophies

Men's	
Homeless World Cup	(1st – 8th position/1st and 2nd place in groups in Section 1)
Salvation Army Plate	(9th – 16th position/3rd and 4th place in groups in Section 1)
City of Oslo Bowl	(17th – 24th position/5th and 6th place in groups in Section 1)
New Balance Shield	(25th – 32nd position/1st and 2nd place in groups in Section 2)
KNIF Globe	(33rd – 40th position/3rd and 4th place in groups in Section 2)
Fretex Quaich	(41st – 48th position/5th and 6th place in groups in Section 2)
Women's	
Homeless World Cup	(1st – 8 th position/1st – 4th place in groups in Section 1)
Viasport Plate	(9th – 16th position/5th – 6th place in groups in Section 1 AND 1st – 2nd place in groups in Section 2)
Cobana Bowl	(17th – 24th position/3rd- 6th place in groups in Section 2)

4. Arrival and Accreditation

4.1 Arrival and Departure

All teams arriving in Oslo should make their way to their allocated hotel and then to the Info Hub ((Salvation Army Temple, Kommandør T. I. Øgrims Plass 4) where you shall:

- Collect accreditation passes for the event
- Collect event programmes and schedules
- Sign tournament agreements
- Declare Insurance documentation
- Receive a gift package courtesy of the LOC (Salvation Army Norway)

Arriving by plane (Gardermoen Airport)

All teams arriving at Oslo Gardermoen will be met by their team guide at the airport. Look for the Homeless World Cup stand in the arrivals hall following toll clearance.

There is a train service that runs directly from the airport to the city centre train station(20 mins). Teams will receive transport tickets from Homeless World Cup volunteers at the airport welcome desk upon arrival. Please note that any extra staff will have to pay for their own travel, a single journey costs 93 NOK with NSB (departs every 10-20min).

Upon arrival in the city you can drop off luggage at your hotel, before heading to the Accreditation Centre.

Arriving by plane (Torp Airport)

Teams arriving at Sandefjord Torp will have to make their way to Oslo Bussterminal and will be met by Homeless World Cup staff there.

There is a bus service (Torp Ekspressen) that runs from the airport to the city centre (2 hours). The cost of a return journey is approx. 490 NOK.

Arriving by bus/private transport

Teams travelling directly by car should make their way to their allocated hotel. Arrival times must be communicated to Homeless World Cup so that the team guides can meet the teams on arrival.

Parking in Oslo can be expensive. Vehicles can be parked at Teisenveien 5, 0664 Oslo, free of charge. Transport to and from Teisenveien 5 will be arranged upon request.

Departures

Team guides will follow teams to Oslo Gardermoen to assist with departures and tickets for the airport trains.

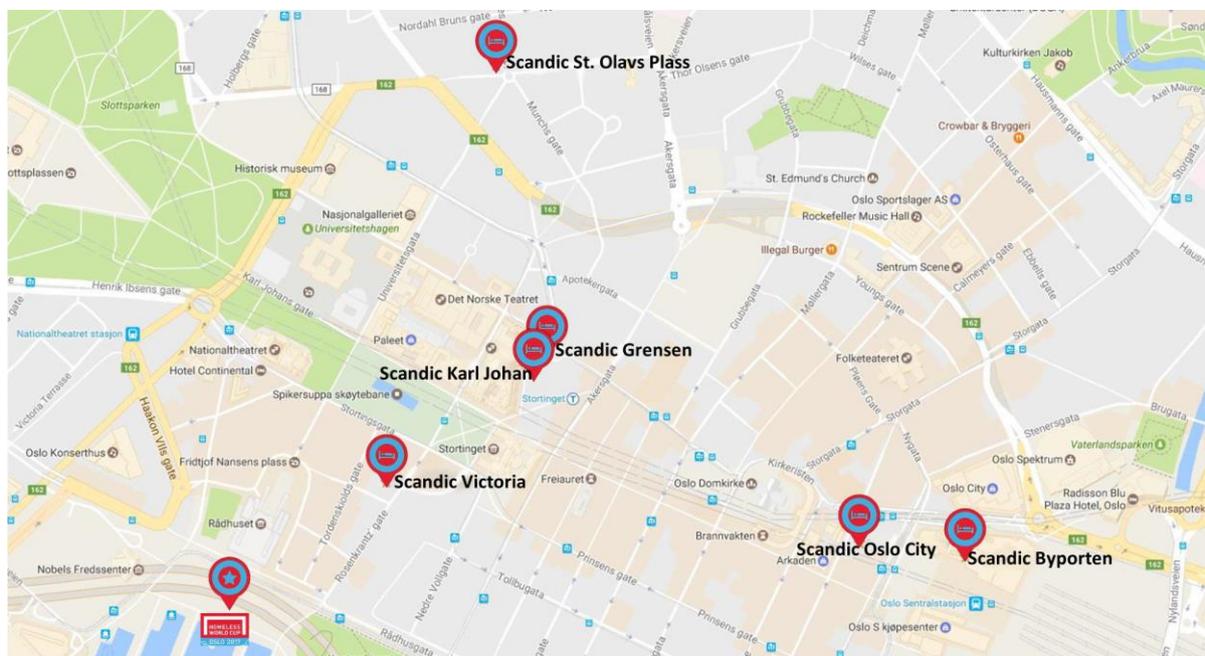
4.2. Accreditation

If you have completed your accreditation online on time, your individual event passes will be ready for collection on arrival at the Accreditation Desk (Salvation Army Temple, Kommandør T. I. Øgrims Plass 4).

5. Accommodation and Catering

5.1 Hotels

Accommodation is provided for up to 8 players and 2 staff members per team. Any extra support staff travelling with the team must arrange their own accommodation. All event accommodation is provided by Scandic Hotels



Check-in

Teams can check-in to hotels from **14.00 on 28 August 2017**. If you arrive earlier, baggage can be stored at the hotel. Please make your way to your assigned hotel, location of all hotels are included below.

<https://drive.google.com/open?id=1p4h8dTn1LVoSL4N7MJh89rQZvM&usp=sharing>

Scandic Grensen, Grensen 20, Oslo	Scandic Oslo City, Europarådet s Plass 1, Oslo	Scandic Byporten, Jernbanetor get 6, Oslo	Scandic Karl Johan, Arbeidergat a 4, Oslo	Scandic St Olav's Plass, St Olav's Plass 1, Oslo	Scandic Victoria, Rosenkrantz gate 13, Oslo	Scandic Sjølyst Sjølyst plass 5, 0212 Oslo (15 min from venue by bus 31)
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Check-out

Check-out time is **12:00 on 6 September**. At the end of your stay, you must make sure the rooms are all kept in a good and clean condition and return all keys. An inspection will be held of all rooms and you will be charged for any loss or damage.

The hotels are looking forward to hosting all Homeless World Cup teams and are happy to help you wherever possible. Everyone is expected to treat the property and staff with the same respect.

5.2 Meals

The first meal to be served will be lunch on 28 August, and the last meal will be lunch on 6 September.

Breakfast will be served at the hotel. Lunch, dinner and fruit/snacks will be served in the Player's Area (Kontraskjæret) at the Tournament Site. Vegetarian options will be made available every day. The catering staff have been made aware of any allergies and food restrictions that you have indicated during registration.

Lunch: 12:00-16:00 (Except 29 Aug: 11.00-12.00)

Dinner: 17:00-20:30 (Except 28 Aug: 20.30)

5.3 Laundry

Laundry will be picked up from the venue at 18.00 and 22.00. Each player can wash one set of kit per day. Laundry must be placed in supplied laundry bags.

Laundry will be returned to the venue for pick-up between 08.00-10.00. Team managers/coaches will be responsible for picking up laundry.

6. Competition Venue

6.1 Rådhusplassen

Rådhusplassen (“The City Hall Square”) is an iconic location within Oslo situated between City Hall and Oslofjord, with the Nobel Peace Centre to the west and Akerhus Fortress to the east.

6.2 Pitches

All matches will be played across 3 pitches on Rådhusplassen. Each court is of the standard Homeless World Cup dimensions [16m x 22m] and vary in audience capacity.

6.3 Player Area

The grassy hill on the east side (“Kontraskjæret”) of the tournament venue will be exclusively accessible to accredited team members. A training pitch will be made available for teams who are due to play next. This space will be available for warming up. All meals, snacks and water will be served in the player’s area.

6.4 Operations Centre

The event operations staff will be based in the Operations Centre in Rådhusplassen. This is a restricted access Zone.

6.5 Volunteers

A great number of internationals and Oslo residents are volunteering to support the event and to assist teams during their stay in the city.

Team Guides

Team Guides are there to welcome and support you and your team during your stay in Oslo. Team Guides will be working on a shift basis so you may have different Guides working with your team at different times during the event. Most teams will meet their Team Guide on arrival in Oslo.

6.6 Medical Services

Experienced First Aid personnel from Norwegian People’s Aid will be on site for event participants, to assist with injuries.

Nurses and volunteer staff from the Salvation Army are on site for medical issues that arise.

Physiotherapists will be present at the competition venue to treat sprains, muscular injuries etc, and provide advice on how to avoid injuries.

If medical emergencies occur outside of tournament times call 113 (in life-threatening situations) or 116117 for other medical issues (national number to the emergency room)

7. Team Management

7.1 Coach and Manager Responsibility

The coach and manager are the principal contact between their team and the Homeless World Cup. Their responsibilities include:

- Providing all requested information to the Homeless World Cup Foundation before the pre-event deadlines
- Communication of house rules to the teams
- Assisting event organisers with translating information between the team players and medical services if required
- Acting as the guardian of all team members, including on any medical and safety issues
- Team behaviour both on and off the pitch; at accommodation and throughout the tournament
- Attending all compulsory meetings (see 3.1)
- Ensure all players have appropriate clothing and kit for the event
- Monitoring team members' medication management (traveling safely with medications, managing storage and dosage)
- Keeping all team members' passports and insurance documents in a secure location throughout the event period
- Paying in full and before departure any bills incurred by the team during the event
- Ensuring that all team members and staff adhere to the team members' participation agreement and code of conduct signed by all team members pre-event.

7.2 Player Responsibility

- Players are expected to extend the hand of friendship to all other teams
- Fair play is expected on and off the pitch at all times
- Violence in any form is not tolerated or justified at any time
- Players will not consume alcohol or illegal drugs during the event
- Players will adhere to the Code of Conduct

8. International Travel and Oslo (Gardermoen) Airport

8.1 Baggage

Follow the guidelines and advice provided by your airline with regards to how much luggage you may take per journey. Most airlines will allow you to bring one small piece of hold-luggage and a larger hold luggage piece. Some budget airlines may charge you to bring more than hand luggage. Remember not to pack liquids (excess of 100ml), sharp objects or flammables. As of early 2017, some airlines/airports require that electronic items are packed in hold luggage. Be sure to check requirements before travelling to avoid problems.

Travelling with Medicine

When travelling to Norway, you may bring medicines for personal use. There are limits to the amounts you can bring with you.

It is the Norwegian Medicines Agency that is responsible for regulations concerning medicines. The rules vary depending on whether you are travelling to or from Norway, and they depend on the type of medicine. There are also different rules for what you may bring on holiday and what you may receive as a shipment.

Visit legemiddelverket.no for more information on how much you can bring with you and documentation requirements when travelling with medicine.

Norwegian Customs may ask you to document that you are in compliance with regulations. You may be asked to present a prescription or medical certificate.

8.2 Border Control

All arrivals from outside Schengen must go through passport control. There will be officials present who will be there to help as well as enforce Norwegian border restrictions. If there are any issues at the border, an official will contact Homeless World Cup staff to let us know.

You will then be able to collect your luggage from the carousels. If any of your luggage does not appear, inform staff at the 'Baggage Enquiries' desk.

You can then make your way to the exit, please note that if you are travelling with a lot of photographic or video equipment you should have completed the required paperwork in advance.

8.3 Obligation to Return

After the tournament ends, each team must return in their entirety to their country. Partners of the Homeless World Cup Foundation are responsible for their delegation and ensuring that all team members return home immediately following the tournament. If any team member absconds, the partner organisation will be sanctioned which will include exclusion from subsequent Homeless World Cup tournaments. The Homeless World Cup's success depends on maintaining strong relationships with local and national government which relies upon all players returning home after the tournament.

9. Media

9.1 Homeless World Cup Communications Team

The Communications team is on hand to support and facilitate interview and information requests. Photographers, writers and videographers will be present through the event to document the event and teams' experience. All matches will be streamed live online and photography will be available via the Homeless World Cup's social media channels.

For further information and enquiries related to the press or media, please contact Mariana Mercado (Head of Communications): mariana@homelessworldcup.org

The Comms team has two key functions:

1. to promote the Homeless World Cup tournament and teams
2. to provide support to players and staff who agree to be interviewed

Social Media

If you want to share news and information about your team and work in the run up to and during Oslo 2017 Homeless World Cup, join the conversation by using the hashtag **#HWC2017**

Live Stream

Matches at the event will be streamed live on the Homeless World Cup website and YouTube channel.

Photography

Photography from the event will be published on social media and can be provided on request from the Communications Team.

9.2 External Media

The Comms team will cooperate with external media colleagues to accommodate requests, however player welfare is of utmost importance and any requests for media coverage of teams will go through team managers.

External media will be advised of the following key points:

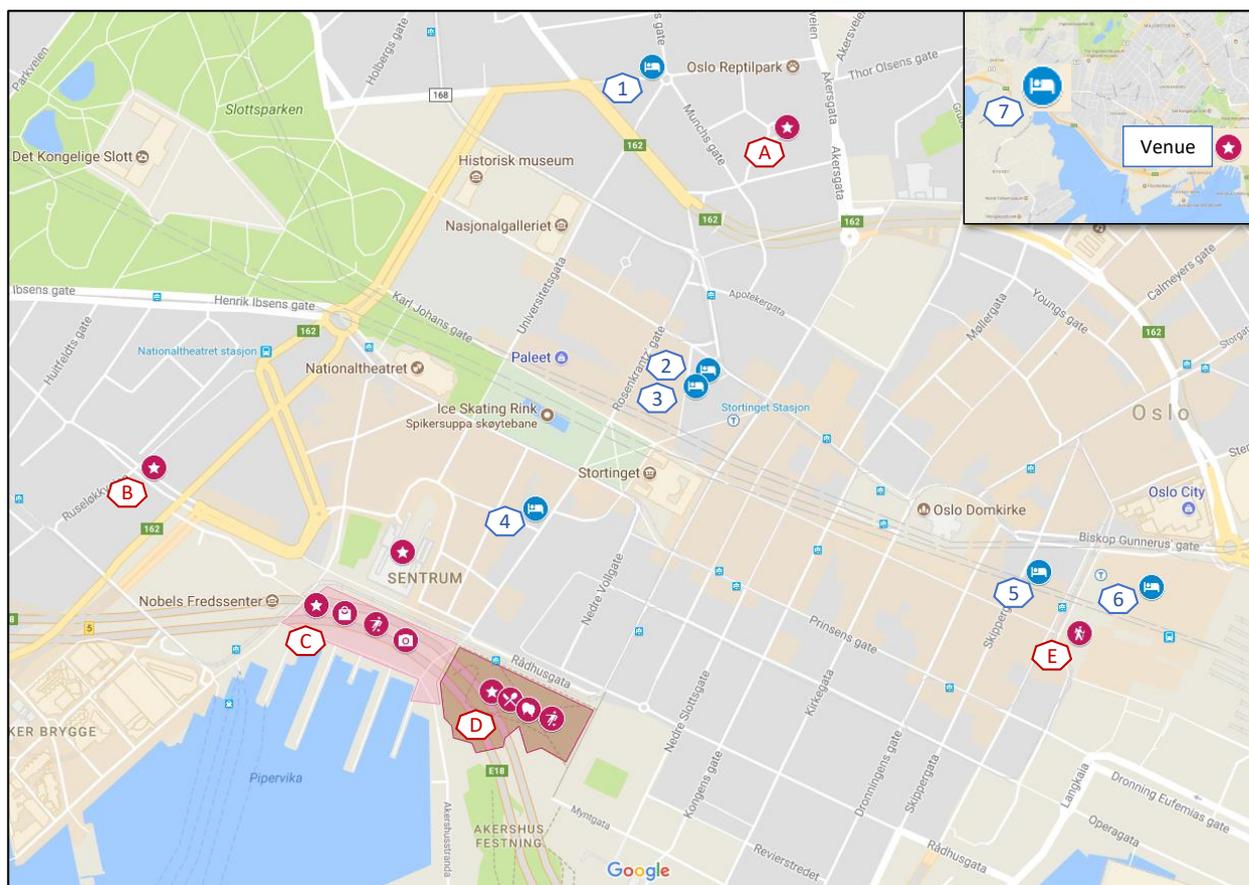
1. No accredited media colleague should ever approach a player or coach directly
2. All media interviews should be conducted with the player's coach or manager present – this is to provide player and team support

Appendix 1: Maps

Please refer to the Event Map and Venue Map to locate and navigate all event locations:

<https://www.google.com/maps/d/viewer?mid=1p4h8dTn1LVo0SL4N7MJh89rQZvM&usp=sharing>

Event Map



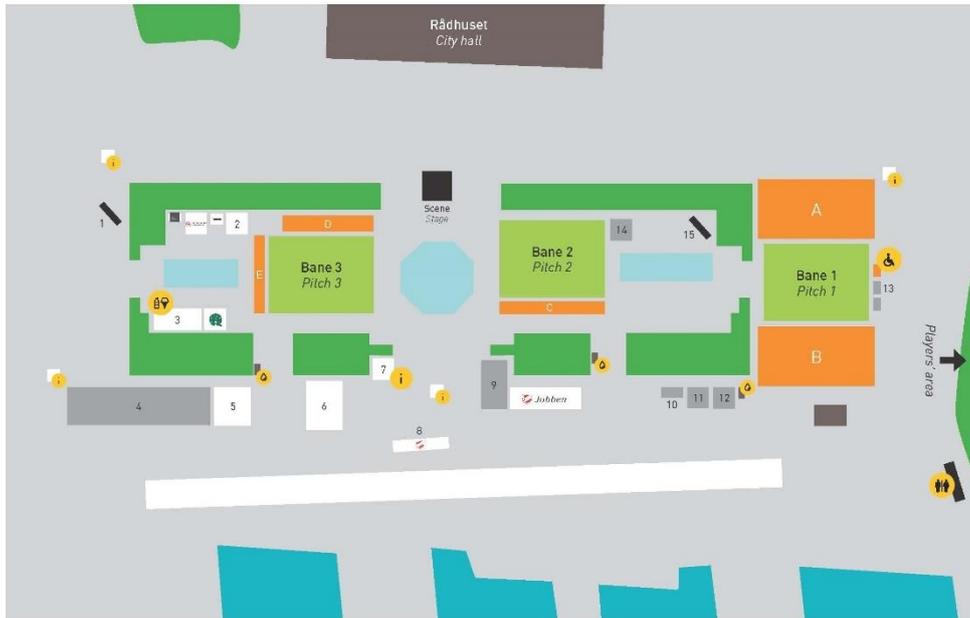
Accommodation (Scandic Hotels)

- | | |
|---------------------|---|
| 1. St. Olav's Plass | 5. Oslo City |
| 2. Grensen | 6. Byporten Oslo |
| 3. Karl Johan | 7. Sjølyst (Bus 31, c.15min from Venue) |
| 4. Victoria | |

Event Locations

- A. Accreditation Pick Up (Bernhard Getz's gate)
- B. Coaches'/Managers' meetings (Dronning Mauds gate 11)
- C. Venue (Rådhusplassen)
- D. Player Zone (Kontraskjæret)
- E. Parade Start (Central Station/Strandgata)

Venue Maps

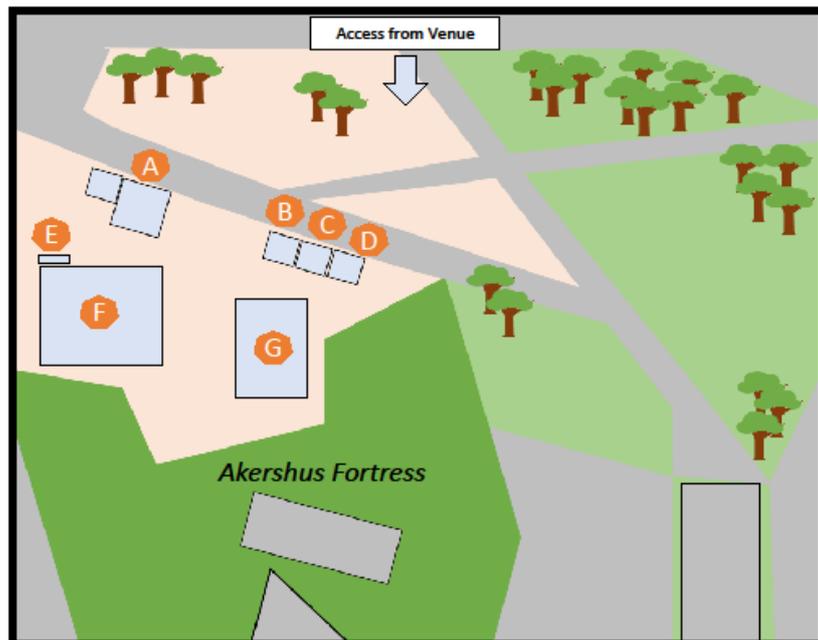


- | | | |
|---|--|---|
| A Tribune A / Stand A | 1 Storskjerm / Screen | 8 Suppebussen /
The Salvation Army bus |
| B Tribune B / Stand B | 2 Ansiktsmaling / Face painting | 9 VIS-telt / VIS tent |
| C Tribune C / Stand C | 3 Kiosk / Snacks and souvenirs | 10 Registrering / Registration |
| D Tribune D / Stand D | 4 Media / Media | 11 Fysioterapi / Physiotherapy |
| E Tribune E / Stand E | 5 Hovedkvarter / Headquarters | 12 Sanitet / Medical center |
| ♿ Handikapp-tribune /
Handicap stand | 6 Bønnerom / Prayer room | 13 Presse tribune / Press stand |
| 🚰 Vannpost / Water post | 7 Informasjonssenter /
Information center | 14 Studio / Studio |
| | ☐ Krever akkreditering
Accreditation only | 15 Storskjerm / Screen |

Players' Area (Kontraskjæret)

(Accreditation required)

- A. Changing
- B. Occupational Therapy
- C. Hairdresser
- D. Referees
- E. Toilets
- F. Hospitality (Lunch & Dinner)
- G. Training Pitch



Appendix 2: Code of Conduct

Team members (including coach and manager) will be required to sign the code of conduct before participating in the event. Copies will be made available to the teams in Oslo at the same time as the participation agreement and collection of accreditation passes. The wording of the code of conduct is as follows:

'This code of conduct defines the most important values and principles for behaviour and conduct at the Homeless World Cup. By signing the participation agreement and taking part in the Oslo 2017 Homeless World Cup, as a player, coach, manager, team extra, staff or volunteer I agree to abide by this code of conduct.

As a participant, I am the public face of the Event and the wider social cause. I acknowledge that this code is established to assist in the smooth operation of the event, to protect the rights of ALL participants and so that ALL participants can enjoy freely and without hindrance this life changing experience.

Binding Values and Principles

During my entire stay in Oslo, I will comply with the following principles:

- 1. I agree I will do nothing to bring my team, the Event or the Homeless World Cup Foundation or its partners into disrepute;*
- 2. I will do my utmost to be professional, considerate and fair on and off the pitch;*
- 3. I will NOT drink alcohol at the competition site, players' accommodation site or near any person this might offend;*
- 4. I will NOT smoke in non-designated areas;*
- 5. I will NOT discriminate against anyone as a result of race, ethnicity, origin, skin colour, nationality, religion, age, gender, language, physical appearance, sexual orientation or political opinion, or engage in any kind of verbal or physical harassment based on any of the above-mentioned or any other criteria;*
- 6. I will NOT participate in violent behaviour in any form on or off the pitch;*
- 7. I will NOT be disrespectful towards referees, committees, volunteers, staff members, other teams' members or members of my own team;*
- 8. I will NOT engage, directly or indirectly, in any bet, wager, or form of gambling where by a person stands to make a financial or non-financial advantage from the win, loss or draw or spot fixed result between two competing teams. I will not throw or fix a match and act in a manner that may unfairly impact a match;*
- 9. I am encouraged to be an active participant in the Social Media Forums and promote the Homeless World Cup to the best of my ability. However, I am bound by all principles set out under this code.*

Consequence and action against the participant

Should I be found to be in breach of one or all parts of this code I will face disciplinary action from the Disciplinary Committee and put at risk my accreditation and place in the Event.'

Appendix 3: Participation Agreement

Team members (including coach and manager) will be required to sign the participation agreement before participating in the event. Copies will be made available to the teams in Oslo at the same time as the code of conduct and collection of accreditation passes. The wording of the participation agreement is as follows:

'The Oslo 2017 Homeless World Cup taking place in Oslo, Norway from 29 August to 5 September 2017 (the "Event") will be a major event, and is expected to attract many spectators. Therefore, all staff and volunteers will have the opportunity to be involved in a variety of media activities. In consideration of the opportunity to participate in the Event, I understand and agree to the following terms and conditions:

- *I understand that the Event may be photographed, videotaped, or otherwise recorded by or on behalf of Homeless World Cup Foundation, Frelsesarmeens Rusomsorg and their partners and/or international media;*
- *I agree that Homeless World Cup Foundation, Frelsesarmeens Rusomsorg and their partners and/or international media may use my name and likeness (in any form and without regard to distortions of character, form or colour, or any other alteration) in photographs, videotapes, audiotapes, and other media, without any additional consideration to me or to any third party;*
- *I have the right to refuse to be interviewed or photographed at any specific time.*

Travel & Medical Insurance Requirement

Please tick as appropriate:

<i>I am a resident of Norway</i>	
<i>I am not a resident of Norway</i>	

Non-Residents of Norway only:

It is a requirement of the Event that each person must have insurance cover that indemnifies them for losses due to medical expenses during travel to and stay in Oslo, such insurance to include ambulance and hospital cover in Oslo. I understand and agree to the following conditions:

- *I must have my own travel and medical insurance policy to participate in the Event before my departure to Oslo;*
- *I must provide the Organising Committee with a copy of this cover and the details of the insurer in English on request.*

Risks & Indemnity

Participation in or attendance at the Event has associated risks, however Homeless World Cup Foundation and its partners do not assume responsibility should any accidents occur. I understand and agree to the following conditions:

- *I am fit and healthy to participate in the Event;*
- *I understand that participation in or attendance at the Event (including participation in matches) involves inherent risks and dangers of accidents, personal and bodily injury (including death) and property loss or damage;*
- *I understand that these may result from my own actions or inactions, as well as the actions or inactions of others, the rules of play, and the condition of the facilities and equipment;*

- *Further, I understand that there may be other risks not known to me and not reasonably foreseeable at this time;*
- *I have considered the nature and extent of the risks involved and I voluntarily choose to assume all such risks, both known and unknown, even those risks that result from the negligence of the Released Parties (defined below) or others;*
- *I assume full responsibility for my participation in the Event (including participation in matches);*
- *I consent to treatment in the event of an emergency or other incident in which, in the reasonable judgment of the on-site personnel, I require medical care;*
- *I understand that I, for myself and on behalf of my heirs, estate, insurers, successors and assigns, hereby release, indemnify and agree to hold harmless Homeless World Cup Foundation, Frelsesarmeens Rusomsorg and their partners and the subsidiaries, affiliates, officers, directors, shareholders, employees, agents and representatives, and the successors, assigns, and insurers of such entities, and any sponsors, advertisers, owners or lessors of premises used in connection with the Event (collectively, the Released Parties) with respect to any and all claims or causes of action I may have for damages for personal or bodily injury, disability, death, loss or damage to person or property, whether arising from the negligence of any or all of the Released Parties or otherwise, to the fullest extent permitted by law;*
- *I understand that this waiver of rights shall be governed by and construed in accordance with the laws of England and Wales, United Kingdom and any dispute regarding this agreement shall be heard in the courts of England and Wales, United Kingdom.'*

Appendix 4: Homeless World Cup Street Soccer Rules

(1) Players

The following are mandatory criteria for selecting players for the Event (dates are based on the Oslo 2017 Homeless World Cup).

- Mandatory criteria:
 - Be at least 16 years old (must have turned 16 before 01.08.2017)
 - Have not taken part in previous Homeless World Cup tournaments
- Players must meet at least one of the following criteria:
 - Have been homeless at some point after 01.08.2016, in accordance with the national definition of homelessness
 - Make their main living income as street paper vendor
 - Be asylum seekers currently without positive asylum status or who were previously asylum seekers but obtained residency status after 01.08.2016
 - Currently in drug or alcohol rehabilitation and also have been homeless at some point in the past two years (post 01.08.2015)

(2) Teams

- In the Men's/Mixed tournament, teams can be all male or a mix of male and female players; In the Women's tournament, teams are all female. All teams are required to bring a full team of 8 players to the tournament.
- Maximum of 4 players per team on the court:
 - 3 outfield players
 - 1 goalkeeper
 - plus 4 substitute players ('flying' or 'rolling' substitutions apply)
- As an inclusive tournament, it is expected that each player will play a reasonable amount of time each day. If teams are found not giving players this opportunity, they will be warned. If teams persist in not using the full squad of 8 players, they will be penalised accordingly at the discretion of the Sports Committee.

(2a) Reserve Team

- At each annual competition the host nation will select a full reserve team consisting of 10 players, including 2 goalkeepers. They will wear the colours of their national team during the parade.
- Each morning of the competition, the manager of any team can ask to have a player from the reserve team if they have three or more of their players injured or unavailable. The names of the injured players must be submitted in writing to the Sports Director. They are not allowed to play during that day.
- The manager from the reserve team will select players on a strict rotational basis. Teams cannot demand one particular player from the reserve team. This will allow reserve team players to participate. Reserve team players wear the national strip of the team they are playing for. Players are only available during that day.
- The selection process is followed in exactly the same way in subsequent days. It is likely that a team applying for reserve players on consecutive days will be allocated the same reserve player.
- Reserve players can play for teams who are playing against the home nation. For example, a player selected from the reserve team can play against Norway.
- The host country will have additional players on standby in the eventuality that all of the reserve team is needed by other teams. The Sports Director will make an assessment at the end of each day about the likely demand for reserve team players during the following day.

- The reserve team will all receive medals. They will go up together as a team to collect their medals at the final ceremony.
- Reserve players will still be eligible to play for their national team at future Homeless World Cup tournaments so long as they meet the mandatory criteria.

(3) Duration of Matches

- Two halves of 7 minutes each plus a one-minute interval in between each half.

(4) Start

- The match starts when the referee throws the ball into the court. When a goal is scored, the team that has conceded the goal receives the ball and the goalkeeper is allowed to bring the ball back into play immediately after the referees' whistle.

(5) Goalkeeper Rules

- A goalkeeper may not score goals.
- The goalkeeper must not leave the penalty area.
- The goalkeeper must not hold the ball longer than necessary in his penalty area ("playing for time").
- The goalkeeper must distribute the ball from his hands underarm (below shoulder height). If the goalkeeper does not distribute the ball underarm, a free kick will be awarded to the other team at the half way line.
- A pass back rule applies. If a goalkeeper picks the ball up with his hands after receiving a pass back from a teammate, the other team is awarded a penalty.

(6) Rules for Penalty Area

- Outfield players must not enter the penalty area. This rule applies to both attacking and defending players ("fishing for the ball" is not allowed).
- If a player from the defending team enters the penalty area, the other team receives a penalty.
- If a player from the attacking team enters the penalty area, the other team receives a free kick.

(7) One Player always in Opposition Half

- At least one player must remain in the opposition half of play. A foul will be awarded against a team where the whole team is in its own half.
- If a player in a team receives a blue card, then while the team is a player or more down this rule will not apply. Similarly, this rule will not apply if a player in a team receives a red card.

(8) Time-wasting

- The referee can award a penalty against a team which is persistently time-wasting after the team has been first warned about its conduct.

(9) Penalty Kicks

- A penalty for the opposing team is given when:
 - A player from the defending team enters the penalty area.
 - A team passes back three times in a row directly to their own goalkeeper with the intention of time wasting (without a player from the opposing team having had the chance to touch the ball).
 - If the goalkeeper holds the ball longer than necessary in his penalty area ("playing for time").

- If the goalkeeper picks up the ball with his hands when he receives a back pass from a player on his own team.
- Due to foul play in front of the goal area.
- A penalty kick must be taken towards the goal. If the ball moves backwards from the goal the penalty is lost.

(10) Rules for Free Kicks and Out Balls

(10a) Free Kicks

- All free kicks are indirect. All players of the opposing team must be a minimum of 2 metres from the ball when a free kick is being taken.
- The referee awards a free kick for:
 - All fouls on the field except for any offence, which is seen as a “penalty offence”
 - If a player seeks to gain an advantage by holding the perimeter board with both hands.

(10b) Out Balls

- If a ball goes out of play over the board the ball must be rolled in by hand at ground level at the position where the ball went out of the field of play. All players of the opposing team must be a minimum of 2 metres from the ball at the roll-in point.
- If a ball goes out of play on behind the goal:
 - By the attacking team: the goalkeeper receives the ball and kicks or throws the ball back in.
 - By the defending team: The attacking team receives a corner and rolls the ball in by hand at ground level. All players of the opposing team must be a minimum of 2 metres from the roll-in corner.

(11) Fouls

- In the event of a foul or unfair play the referee may judge as follows:
 - Blue card (two minutes time exclusion): For foul play a player will be excluded from the match for two minutes during which time the team has to play with one less player. A player given a blue card will be sent off for two minutes and not allowed back on. After two minutes have elapsed the player given the blue card will be replaced by another player from the team.
 - Red card (match penalty): for serious foul play a player is excluded from the rest of the match. The team has to play with one less player for the remainder of the match. A red card will only be given for serious foul play, violent conduct or abuse of the referee. The player will be sent off immediately and not be allowed back during the game. No replacement player will be allowed on. The same applies to coaches. Each evening the disciplinary committee will meet and decide what action to take against the player or coach. Sanctions can include suspension from future games.
 - Exclusion from the tournament for a team: if rules are seriously breached (heavy foul play, foul play on purpose, unacceptable behaviour on the court towards the referees, the audience, or other players, etc.), a player or a team can be excluded from the tournament. If a whole team is excluded from the tournament, then all the matches played or scheduled to be played by that team will be awarded to the opposition with a 0:1 score line.

(12) Tournament Points

- The winning team receives 3 points. The losing team zero. If a match ends in a draw, it is decided by a sudden-death penalty shoot-out until one team has a one goal lead after both teams have taken the same number of penalty kicks.
- In matches decided by a penalty shoot-out the winning team gets two points and the losing team gets one point.
- In the event of a bye, the team without an opponent will be awarded a 1:0 victory and 3 points. Friendly matches will be scheduled when possible.

(13) Group Stage Rankings

In group stages rankings are decided by:

- First, number of Points.
- Second, in the event that the teams have the same number of points at the end of the section or group stage, the team with the least number of blue cards or red cards will progress.
- Third, if they have the same number of cards then progress will be decided on the head to head results between the two teams.
- Goal difference will only be used between the teams that cannot be separated using the above criteria.
- Therefore, it should be noted that high scores and/or Goal difference do not contribute to deciding on placings unless more than 2 teams are tied in position and thus will only include the score between these teams.

(14) Fair Play

- Fair Play will be encouraged throughout the tournament. There will be a trophy for Fair Play.
- Two coaches will be awarded fair play awards for the way they support, encourage and induce their teams into the genuine spirit of football, sport and fair play.

(15) Referees

- Each match will have three referees. Two referees will be positioned at either end of the playing court. The senior referee will be free to move around as he or she sees fit.

(16) Homeless World Cup Court Proportions

- Size of court: 22 (long) x 16 (wide) meters.
- Goal size: 4 m wide x 1.30m height, depth approx. 1 m.
- Penalty area: half circle with 4m radius.
- Height of boards: 1.10m.
- Net: behind both goal-sides is a net which is 3m in height.
- Place for players: 2 players benches at the long side of court.
- Entrance for players: 2 separate entrances at the long side.
- Size of ball: Size 5.

(17) Spirit of the Game

- Each game is to be played under the Spirit of the Homeless World Cup. All participants (including management) are expected to uphold a high standard of behaviour and integrity both on and off the pitch. Gamesmanship (i.e. the use of dubious - although not technically illegal - methods to win or gain a serious advantage) is not in the Spirit of the Competition and will not be tolerated. This may result in sanctions. The Sports Committee's decision is final.

(18) Disrepute

- A Participant in the Homeless World Cup must not bring the Homeless World Cup Foundation, their team or the game into disrepute.
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ADDITIONAL TOURNAMENT INFORMATION

ARRIVAL TIME AND SIGN IN PROCESS

- It is a requirement that a team arrives at the venue ready to play no later than 45 minutes prior to a game. The Team Manager is required to register at the Competition Office at that time. This informs organizers that the team has arrived and is at the competition site. The Team Manager must confirm the team list for the next game of competition. This is repeated for each match.

AT THE PITCH

- Teams should arrive at the pitch five (5) minutes prior to the completion of the match in progress. The Team manager must make contact with the pitch coordinator to acknowledge they are at the pitch.
- Changing room facilities will be available to competing teams at the venue (please check the timetable that will be provided for each team).
- Footwear: non-studded footwear only, i.e. no football boots
- 8 players and 2 coaches maximum at pitchside, no additional entourage or players from another team
- All players who have been declared injured or not fit must wear identifying bibs when at pitchside

WARM UP AREAS

- An area will be available for warm up at the Oslo 2017 Homeless World Cup Venue.

Appendix 5: Event Schedule

Day 0	Mon 28 Aug	Arrivals Day						Check-in Accreditation 19:00 Welcoming Reception (Oslo City Hall)
			Coaches' Meeting	Managers' Meeting	Start Play	End Play	NOTES	
Day 1	Tue 29 Aug	OSLO 2017 HOMELESS WORLD CUP Tournament Play	n/a	n/a	15:30	21:05	M: Stage 1 W: Stage 1	13:00 Opening Parade (Assemble at Central Station) 15:30 Kick Off
Day 2	Wed 30 Aug		08:00	08:30	11:00	19:40	M: Stage 1 W: Stage 1	18.00 Concert: Mannsambandet (Stage)
Day 3	Thu 31 Aug		09:00	09:30	11:00	19:40	M: Stage 1 W: Stage 1	UEFA Respect Day 9:00-16:00 Conference: Being Marginalised (HiOA Campus) 19.00 Concert: Endless (stage)
Day 4	Fri 01 Sep		n/a	n/a	16:00	20:40	M: Stage 2 W: Stage 2	Half Day - BBQ and outdoor activities 17.00 Debate on homelessness (Fagrådet), Stage 19.00 Concert - Humming People, Stage
Day 5	Sat 02 Sep		09:00	09:30	11:00	19:40	M: Stage 2 W: Stage 2	10:00-10.45 Manager Training Workshop (Meeting Room)
Day 6	Sun 03 Sep		09:00	09:30	11:00	19:40	M: Stage 2 W: Stage 2	10:00-10.45 Manager Training Workshop (Meeting Room)
Day 7	Mon 04 Sep		09:00	09:30	11:00	19:40	M: Qs/Ss W: Qs/Ss	
Day 8	Tue 05 Sep		n/a	n/a	10:00	19:40	M: Finals W: Finals	Finals Prizegiving Closing Party
Day 9	Wed 06 Sep		Departures Day					Check out

Appendix 6: Footwear Guide

Turf Trainers ✓
(Recommended)



Futsal/Indoor Shoes ✓
(Acceptable)



Soft Ground Boots
(Not Allowed)



Artificial Grass Boots
(Not Allowed)



Firm Ground Boots
(Not Allowed)

